

Objective: This week's issue will cover the following subjects

- + **New Prep Filter Kit**
- + **Is your rotary valve in home position – how to test**
- + **Infusion pump – installation note**

New Prep Filter Kit

We are shipping a new prep filter kit to sites requiring a prep filter change. The new prep filters are designed to last the life of the machine. It can be cleaned if needed. Installation instruction will be provided with the new filter kit.



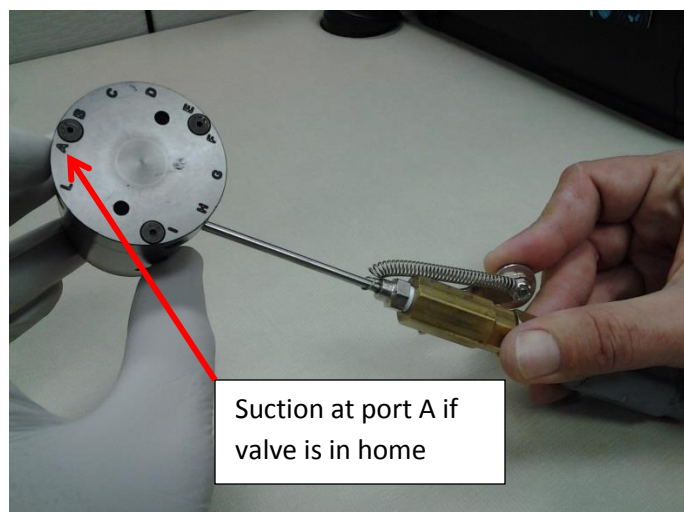
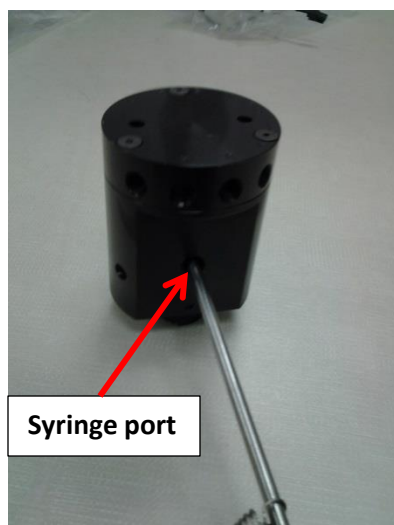
Is your rotary valve in home position – how to test

There may come a time when working with the rotary valves or infusion pump the valve will get out of home position. There is a test you can perform to ensure the valve is in home position. The valve is in the home position when it is pointing to port A (Syringe Rinse).

NOTE: Installing the rotary valve when it is not in home position can damage the machine, cross contaminate ink supplies and possibly make a mess for you to clean up.

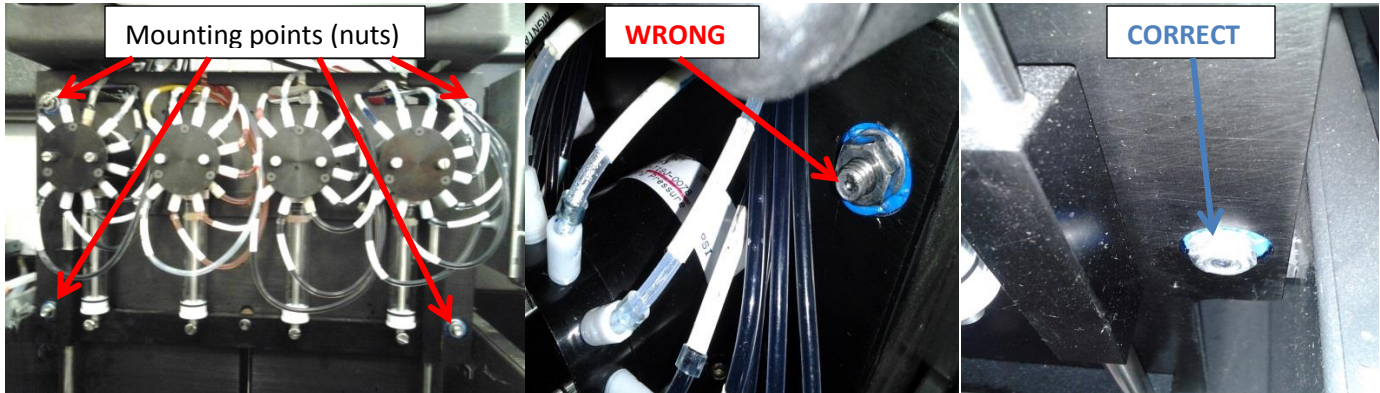
Use the following steps to verify the valve is in home position.

- Navigate to the maintenance tab
- Turn on Vacuum Wand
- Gently insert vacuum wand into the syringe port (PLEASE be careful not to scratch or damage the area inside the syringe port with the wand tip)
- Open valve on vacuum wand
- Check for Suction at port A of the rotary valve (place finger over port A)
- If there is no suction at port A the valve is not in home position and you should call technical support for a resolution.



Infusion pump – installation note

When installing the infusion pump the nuts that secure the unit should not be over tightened. The blue vibration dampeners are useless if the nuts are over tightened. When the nuts are properly secured, there should be 1-2 threads of the bolts exposed. There is no need to tighten the nuts completely.



Contact Information For service related support, please call RIS @ 1-858-779-9148 Option 3

HELP tab has a new link. Please make a note of it.

The following link will take you to the help tab. <http://training.retailinkjet.com/>

The location of the “Top 10 Issues” platform has changed. Please bookmark the following URL for easy access – <http://training.retailinkjet.com/top10/>



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